



Catering Equipment Solutions (Peterborough) Ltd
Unit 30, Aston Business Park, Shrewsbury Avenue, Peterborough, PE2 7BX

Catering Equipment Solutions (Peterborough) Ltd Privacy Policy

Catering Equipment Solutions (Peterborough) Ltd is strongly committed to protecting personal data. This privacy statement describes why and how we collect and use personal data and provides information about individuals' rights. It applies to personal data provided to us, both by individuals themselves or by others.

We may use personal data provided to us for any of the purposes described in this privacy statement or as otherwise stated at the point of collection.

Catering Equipment Solutions (Peterborough) Ltd processes personal data for numerous purposes, and the means of collection, lawful basis of processing, use, disclosure, and retention periods for each purpose may differ.

When collecting and using personal data, our policy is to be transparent about why and how we process personal data.

What Information we collect

In undertaking these services, we need to collect information to fulfil our legal and contractual obligations. But only where we have a legitimate reason to do so; we limit the amount of information to that which is necessary to perform our services effectively, and we only keep it as long as required for the completion of our duties or as a legal requirement.

All our customer and supplier information are held securely, and information is only used in the context of the specific processing purpose, and by individuals with the relevant rights of access to that information. We will not transfer your data outside of the EU.

Our Data processing

In compliance with the GDPR legislation we have a lawful and legitimate interest in collecting and processing information which allows us to:

1. Provide efficient and effective Sales and services for our clients
2. Keep relevant records of our activities, as is necessary for fulfilling our contractual and other legal obligations, for example to regulatory bodies
3. Improve the quality of our work, and the performance of our staff, and of contractors / suppliers / partners who work on our behalf

We recognise that the correct and lawful treatment of personal data will maintain confidence in our organisation and will provide for successful business operations. To that extent whenever we process personal data we will do so in reliance of one of the lawful basis:

- Contractual obligations – we need to collect personal data to fulfil our obligation under our contracts with clients to provide services.
- Legitimate interest – in specific situations, we require your data to pursue our legitimate interests in a way which might reasonably be expected as part of running our business and which does not materially impact your rights, freedoms, or interests.
- Consent – in specific situations, we can collect and process your data with your consent.
- Legal Compliance – if the law requires us to, we may need to collect and process your data e.g. for the prevention of fraud or criminal activities.

Who do we share the information with?

Many of our services are provided by our sub-contractors/suppliers on our behalf, and we therefore need to share information such as that identified above with them. This ensures that they can perform the relevant services effectively. We limit the amount of information to only that necessary for the performance of the specific service, and they are only allowed to use the data in the context of performing services for Catering Equipment solutions (Peterborough) Ltd and its clients. Suppliers are all contractually bound to terms no less stringent than our own terms, which includes storing, processing, and managing personal data in compliance with the regulations.

If you wish to exercise your rights

If you wish to exercise any of the rights under the terms of GDPR, as set out in the sections above, then please write or email, stating clearly which right(s) you wish to exercise:

Data Protection Officer

Catering Equipment Solutions (Peterborough) Ltd
Unit 30, Aston Business Park, Shrewsbury Avenue, Peterborough, PE2 7BX.

We will acknowledge your letter / email and will respond to the request within the required statutory period.



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